

# ANNUAL REPORT 2024-25

Company number: 2650043 (England and Wales)  
Charity number: 1004432

September 2025



## 02 Contents

### 03 Introduction

05 Our mission and values

### 06 Trustees' report and strategy review

06 Looking ahead: our strategy for 2025-28

08 What we achieved 2024/25

10 Our impact

16 Culture, workforce and volunteering

20 Fundraising

23 What we want to achieve 2025/26

24 Legal and administrative information

25 Trustees responsibilities statement

27 Financial review



### 29 Independent auditor's report to the members of Hamelin Trust

### 34 Consolidated statement of financial activities

### 37 Notes to the financial statements





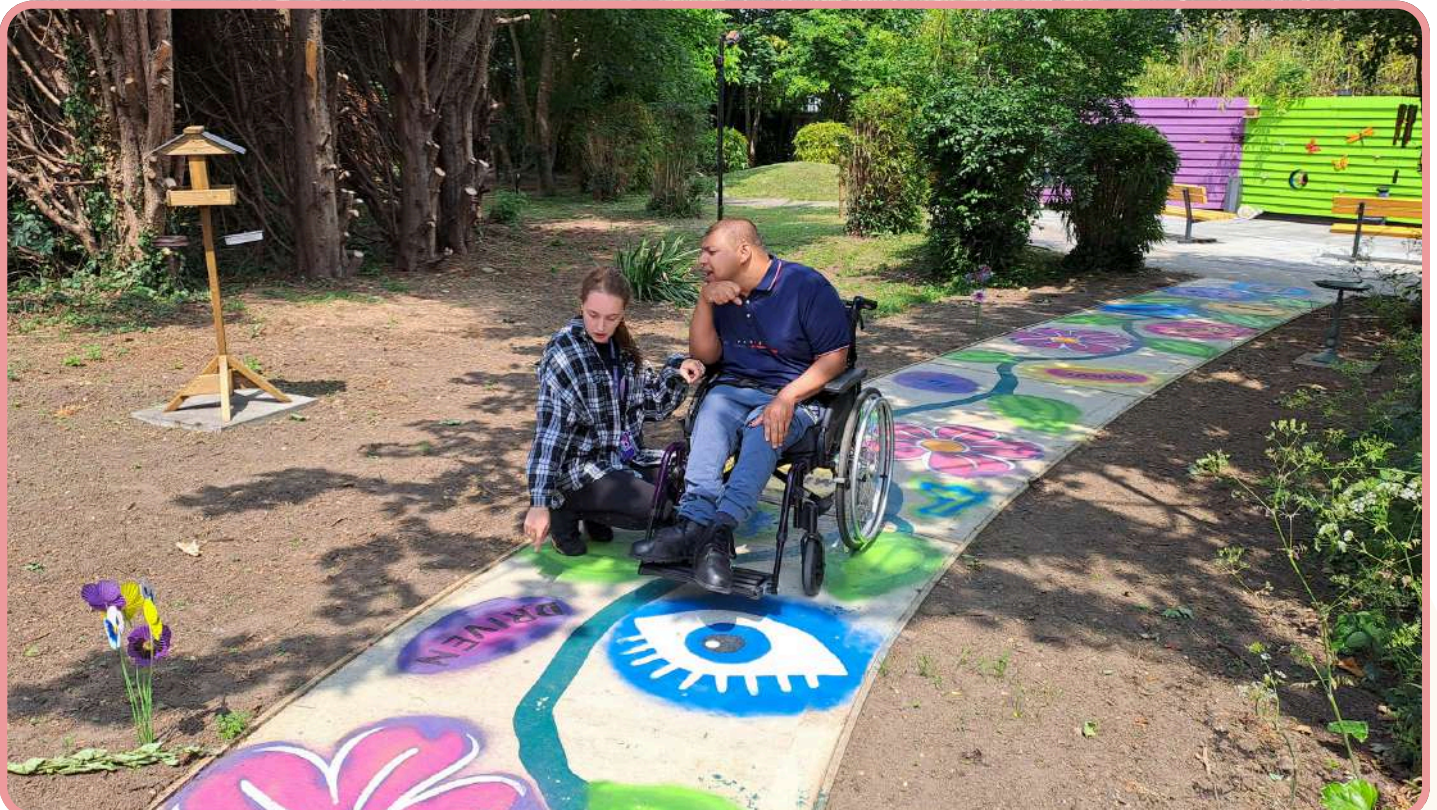
## Welcome

We are very conscious that the operating environment is extremely fluid and more importantly, difficult to navigate for those we support and their families. With that in mind, this year has been about building, as we continue to grow and become more financially resilient. It has also been a year for us to plan for, and look to, deliver our new strategic intent. In this third year of our current strategy, the charity has again seen significant continued growth, supporting more individuals and their families, whilst also investing in our colleagues.

This year we continued to implement our strategy, developing our services whilst being mindful of cost control. 94% of our income is directed towards service delivery (86% in 2023/24). With net assets of over £3m, growth in revenue of 12.1% and reserves in cash of £1.05m (£1m in 2023/24), our accounts show growth and an operating surplus for the charity, for the first time in many years. With these firm foundations in place, we have set a bold new three-year strategy focussed on growth and increased impact.

As we have developed, tested and engaged our new strategic intent we conducted a major listening programme over the year to enable us to evolve further.

Our new strategy recognises that we cannot do all this work alone. Greater advocacy is required so that the general public and systems understand the valuable contribution that disabled individuals already make in their communities. This advocacy has involved us working with local groups; as well as county-wide, through being part of the Essex Alliance and also a key member of the Integrated Care System.



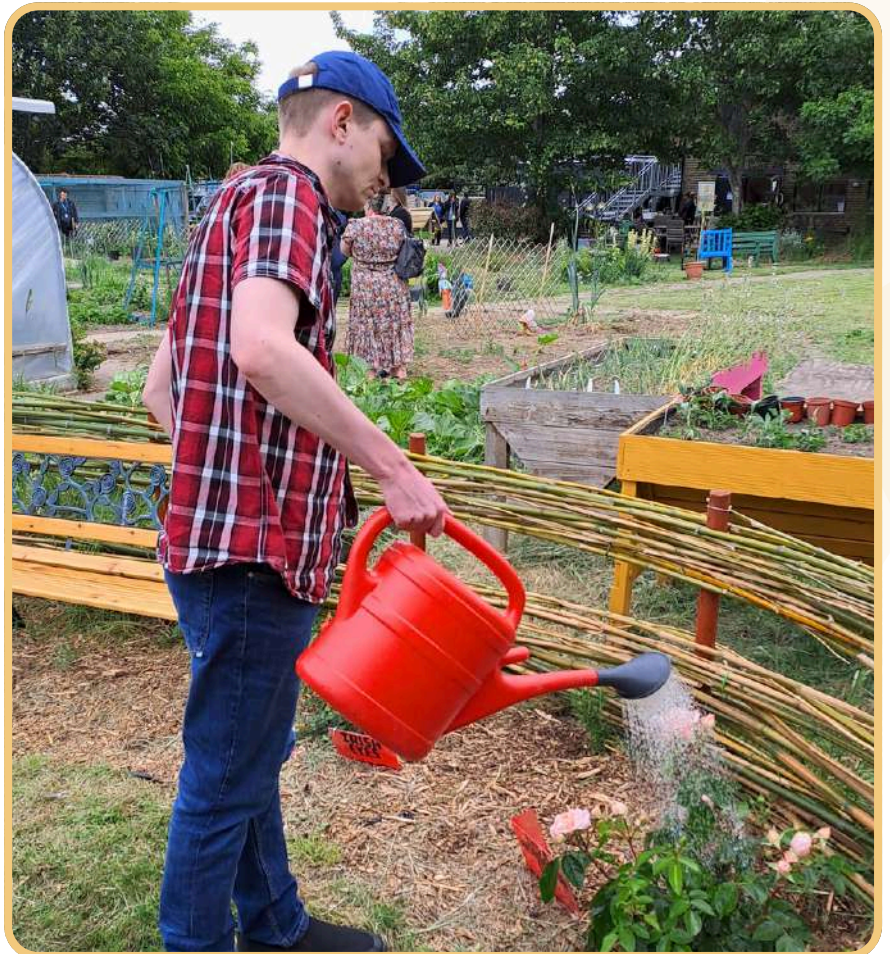


# Introduction



We continue to be very highly involved with the wider VCSFE sector and public sector to affect change, notably in pushing forward the social care workforce agenda. Our aim is to develop integrated workforces across health and social care with Hamelin as the lead. We expect to start delivery of a joint health and social care pilot, starting in 2026.

Our key success has been our continued and controlled growth; becoming a sustainable and resilient organisation. Now that Hamelin has stable foundations, we have the ability to deliver our mission with a greater level of ambition and creativity. Our newly adopted strategy will see Hamelin supporting far greater numbers of autistic adults and people with learning disabilities. Over the following 3 years we will also develop our services further; offering deeper support and in ways that work for more individuals. We will continue to prioritise working in partnership with organisations that strengthen our communities and focus on being a trusted charity that supports disabled people and their families.



We would like to say thank you to all who are involved with the charity, without you we could not achieve our aims. We would also like to thank the people we support and their families, who inspire us daily to continue developing our offer.



**Ru Watkins**  
Chief Executive



**Graham Woodham,**  
Chair of Trustees



# Our mission and values

We support autistic people and people with learning disabilities to live their best lives and cultivate compassionate, equitable communities where they can realise their dreams.



## Our mission

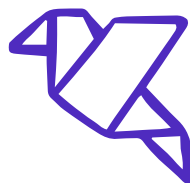
To build caring and compassionate communities for autistic people and people with learning disabilities. By empowering and supporting individuals, they can live the life they choose.

## Our values



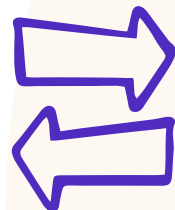
### We are community

We put autistic people and adults with learning disabilities at front and centre of everything we do. We work together with our people and their families to truly understand their needs and wants, to make a real difference.



### We enhance lives

We treat people as individuals so we can empower them to do the things they are passionate about. We create opportunities for growth and foster a culture of innovation and bravery in our communities. This allows everyone to live their best lives, now and in the future.



### We think differently

We are passionate, intelligent and not afraid to do things differently. We are not defined by the limitations of systemic care provision and do not accept the status quo. Our sole focus is to create better lives for those we support.



Looking ahead: Our strategy for 2025–28

Over the past two years, Hamelin has experienced significant growth, supporting more people than ever before. As we look to the future, our new strategy for 2025–28 sets out a bold ambition: to support 3,000 people and their families by 2028, offering them greater choice, opportunity and control over their lives.

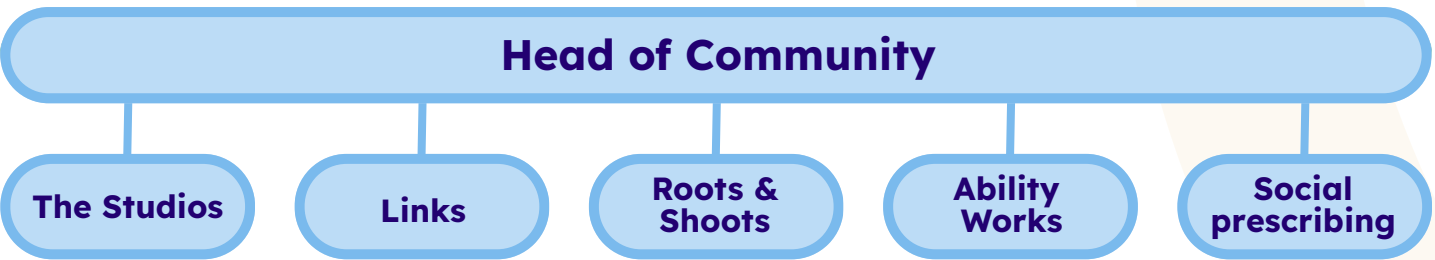
This strategy is built on what we’ve heard from the people we support, their families, our staff, and our partners. We’ve taken time to listen, reflect and learn, and we are confident this strategy will help us to meet both current and future needs.

Our work over the next three years will be centred around three core service areas: Respite, Community, and Health & Wellbeing.

Respite remains essential for both disabled individuals and their families. We will bring all of our respite provision – including Gowlands, The Bungalow, and The Exchange, into a single, integrated offer. This will ensure consistently high-quality support, led by a newly appointed Head of Respite, with a focus on experience, safety and reliability.



Our Community work is evolving into a more flexible, joined-up offer. Bringing together services such as the Studios, Roots & Shoots, Links, our new employment programme (Ability Works), and social prescribing, we’ll help people build friendships, life skills, and confidence. These services won’t be confined to buildings or weekdays, support will be offered at evenings and weekends, out in the community, in ways that reflect real life. We will also introduce a transitions offer, supporting young people moving into adulthood in partnership with children’s services.







Health & Wellbeing is a newly defined area for us, based on the growing need for clinical and non-clinical health support for autistic people and adults with learning disabilities. Building on the success of our hydrotherapy and Specialist Social Prescribing Team pilot, we will gradually expand this offer to include accessible health advice, training for professionals, and support for people navigating new diagnoses.

To support this expansion, we will continue to invest in our internal infrastructure, including fundraising, finance, and people teams, ensuring our operations are sustainable and effective. We’ll also launch a new Hamelin Information Hub (IHub), a go-to source of advice for individuals, families and professionals alike.

Underpinning all of this is a clear commitment to collaboration. We will not attempt to do everything ourselves, but instead work alongside partners who share our values. We will prioritise services that empower people and reduce reliance on crisis care. And we will continue to diversify our income to reduce dependency on statutory funding and reach those who currently fall outside of funded care.



This strategy reflects the evolving needs of our communities and our shared belief in a more inclusive, compassionate Essex. It is ambitious, but it is necessary, and with the continued support of our people, partners and funders, we are confident it is achievable.





## What we achieved in 2024/25

### What we said in 2023/24:

#### **New strategy**

Over the past two years Hamelin has made huge strides in terms of growth, professionalisation and financial resilience. We now need to develop a new strategy to meet the future needs of the people we support.

#### **New website**

A new website will launch in 24/25 to complement the new brand which came into use in 23/24. The new website will further improve the charity's professionalism and visibility whilst offering a much improved user experience and central place to showcase the charity's offer. We will also use the opportunity to integrate our Beacon CRM system to increase fundraising revenue.

#### **Expansion of fundraising**

The ability to raise funds is essential in order for Hamelin to offer services outside of statutory contracts and for us to support the many thousands of people who do not receive funded support. Alongside an increased £283,000 fundraising target we also plan to recruit a grants fundraiser.

### What we did:

We undertook a significant research and listening project which covered six months and a wide variety of key stakeholders. Hamelin's Board of Trustees agreed to invest in an ambitious new 2025-28 strategy that will see Hamelin support far more people to achieve their life ambitions.

Hamelin has invested in a new website which went live in the summer of 2024. The new website is a much better platform for sharing charity information, mission and values and engages with our supporter network.

Continual improvement to the website and resources available for our people, their families and external partners are key aims over the coming years.

Hamelin has invested in its fundraising capability with the appointment of a new Trusts and Foundations Manager. This role has been critical in professionalising the charity's approach to grant fundraising and has seen some early successes.

2024/25 saw Hamelin raise over £416,000, the highest level of speculative fundraising for at least the past five years.





## What we achieved in 2024/25

### What we said in 2023/24:

#### **Service development**

We plan to expand current services as well as develop new pertinent programmes. The growth of our befriending service into Basildon and other areas is a key priority and we seek funding to allow us to do this. We know autistic people and adults with learning disabilities have the ability and desire to work, yet only 30% are in employment. The charity plans to launch a new employment project to support people to get into work.

### What we did:

Last year we launched our first employment support programme, Ability Works. This service has already proven to have high demand and has been effective in enabling people with LD&A achieve paid work.

Our befriending service, now known as Links, continues to operate in Braintree and Chelmsford and we intend to expand into other areas of Essex, where we know there is demand in late 2025.

#### **Analysing the impact of services**

The trialing of pilot projects has enabled us to generate data to understand the effectiveness of these projects in our community. We will use these learnings to help us shape future services and help the system understand the needs and demands of the people who need support.

We have spent time reviewing learnings from our pilot projects which have helped shape the direction of our 2025-28 strategy. The knowledge we have gained has led us to restructure our service delivery and staffing teams to better meet the needs of the people we support. The Board of Trustees have agreed investment in a new 'community' department that brings the befriending and mentoring service into our core offer.

In early 2025/26 we will create a new role – Head of Community - to drive these changes forward. This is the first piece of investment in our new service offer.

Our drive to meet more of the unserved need, within the community that we support continued at pace during 2024/25. We've helped more autistic people and adults with learning disabilities work towards their life goals than ever before. We've continued to explore innovation in new ways of working to develop the future of social care.



## Our impact

2024/25 was a year of significant change and development within our services.

In our respite services, we've seen continual growth in demand for high quality support for people with profound and complex support needs. The reputation of our Gowlands respite service continues to grow, with a strong pipeline of new referrals throughout 2024/25 and carrying on into 2025/26. A key aim for next year will be to identify ways to increase our capacity to meet this growing demand; potentially through bringing additional guest rooms online.

During the year, our pilot projects Specialist Social Prescribing Team (SSPT) and Bfriends (befriending and mentoring) came to an end, which has led to a slight decrease in the total number of people supported through our community services.

We've taken huge amounts of learning from both pilots and the impressive impact of peer support, mentoring and befriending was obvious and compelling. We know that there are thousands of adults across Essex that would benefit from this type of support and we've decided to continue to invest in befriending and mentoring, launching 'Links' as a replacement for Bfriends.

We also heard very loudly through the Bfriends feedback, that better, tailored employment support for autistic people was desperately needed. This year, with funding from the Health Inequalities Fund, we launched Ability Works, to service this need and took on our first 27 referrals in 2024/25.

**"Hamelin does so much in our community, which is why meeting and listening to them is so important.**

**The team explained some of the challenges facing the care sector - but that won't stop Hamelin. They will continue to grow and adapt, and the brilliant team are focused on what matters – the people in need.**

**Hearing their experience and expertise is invaluable information for me to take back into Parliament and to raise with the Government."**

Richard Holden, MP for Basildon and Billericay





In 2024/25, Hamelin supported 1,070 people and family members

The support we’ve provided:

Community

Befriending, mentoring, and day opportunities.

 = 25 people

2024/25 357 people supported



2023/24 393 people supported



Respite

Profound and multiple learning disability (PMLD) day opportunities, short breaks and residential care.

115 people supported  
(98 in 2023/24)

2024/25 158,582 hours of support



2023/24 135,140 hours of support



Wellbeing

Hydrotherapy pool

 = 500 sessions

2024/25 7,972 sessions



2023/24 6,816 sessions





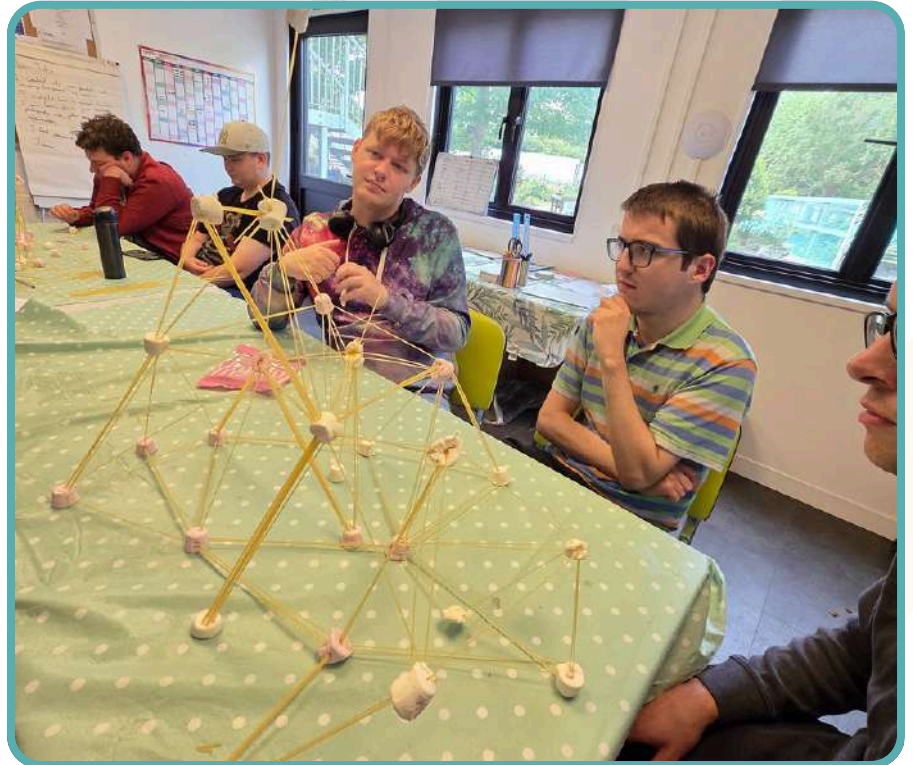
# Trustees' report and strategy review



## Ability Works

Ability Works is one of Hamelin's newest initiatives, launched in 2024 to help autistic adults and people with learning disabilities overcome barriers to employment.

Based at our site in Rochford, the programme is free to access and offers a blend of practical work experience, tailored employment training, and individual mentoring. Participants are supported with CV writing, interview preparation and confidence-building, as well as having the opportunity to get hands-on work experience. This combination of support and activity makes the programme unique, offering benefits to both physical and mental wellbeing in a relaxed, real-world setting.



Participants gain valuable skills in working as part of a team - the tools and experiences gained are transferable to any employment environment. The goal is simple - to support people to move into paid roles of their choosing.

**"I'd like to thank the team at Hamelin for welcoming me to their site. It was a pleasure to meet the hardworking staff, and to field questions from those supported by the charity. We're so lucky to have this service on our doorstep, and I look forward to working with them."**

Bayo Alaba, MP for Southend East and Rochford





Moving forward, the programme will also work directly with local employers to raise awareness and provide advice on inclusive recruitment. The team will help businesses understand the often simple adjustments that can make all the difference, from clearer application processes to changes in interview techniques and workplace culture.

Just a few months into delivery, feedback from participants, families and employers has been overwhelmingly positive. Ability Works is already proving that with the right environment and support, everyone can play an active and fulfilling role in the workplace.

**In the first 10 months of delivery, Ability Works has received 27 referrals, with 2 participants already gaining paid employment and 4 further participants in voluntary work, preparing to find paid employment.**

### Ability Works case study

Tom, a participant on the Ability Works training programme, is preparing to start training with a local pet care company to become a qualified dog walker.

Tom joined Ability Works after being referred by the Job Centre. Initially, he had been exploring a range of roles, particularly in retail, which he had previous experience in. However, the programme encouraged him to reflect on his interests and think more broadly about his options.

“I’d been looking at all sorts of jobs, mostly in retail because that’s what I’m familiar with,” Tom said. “But Ability Works helped me see things differently and think about what I actually enjoy.”

With a long-standing love of animals, Tom began looking into jobs that involved working with them. With support from the programme, he was able to identify a clear path towards his goal. He found a local pet care company offering dog walking and pet sitting services that suited his needs and offered flexible hours.

Now, Tom is about to begin a training programme to gain qualifications as a dog walker. Reflecting on his journey, he credits Ability Works with helping him realise what is possible and opening his eyes to the range of opportunities available. He said: “I’m excited about the future.”







## Individual Service Funds (ISFs)

Giving as much choice and control as possible to the people that we support is a key aim of Hamelin. We believe that engaging with Essex County Council's pilot of Individual Service Funds (ISF) is an important way of ensuring that people can dictate the way that their support is provided.

ISFs enable our charity to form a contract directly with the person that holds an adult social care personal budget. Localising this relationship means that we can offer a more bespoke service to the individual, with a far greater level of flexibility and the opportunity to adapt the model of support as the needs and requirements of the person change.

We will continue to offer ISFs to new referrals to enable them to reach their life goals.

Even for people who access our services through managed budgets, direct payments or other means, we aim to encapsulate the ethos of the ISF programme throughout our support. This means regular communication and review between the person and their keyworker and being innovative when it comes to how, when and where we operate. We will also consider activities and experiences, outside of the traditional day opportunities offer, that can help people achieve their life ambitions in different ways.

### ISF case study

Mairead wanted to build confidence and independence, aiming to move into supported living. Together with her parents, a tailored plan was created to support her ambitions.

One key goal was learning to travel independently. With limited knowledge of bus routes, she worked with Jason, Hamelin's ISF lead, to gain skills and confidence. At first, Jason planned trips to destinations Mairead chose. Over time, she took control, researching routes, checking timetables and deciding where to go.

Eventually, Mairead was ready to take her first solo bus journey, a milestone she was very proud of. Her achievement has inspired others, and Hamelin continues to strengthen its reputation as a trusted ISF provider in Essex.







## Homes for Ukraine Community Grants Programme

In October 2024, we were delighted to receive funding from the Homes for Ukraine Community Grants Programme, administered by Essex Community Foundation on behalf of Essex County Council. This grant has enabled us to offer a flexible service for the next 3 years, to Ukrainian families settled in Essex, who are affected by disability.

Through this funding, Ukrainian families are able to access advice, guidance, signposting and direct support through Hamelin's Links project. The help Hamelin provides can be face to face, via telephone or video call or email. The number of disabled Ukrainians currently resident in Essex is unclear, but we are not anticipating high volumes of referrals. Participants are, however, likely to require in-depth and holistic assistance with many aspects of their lives and we expect to support the wider family group at the same time. We've targeted supporting 10 disabled people, plus their family members, per year. To date we have had 3 referrals that we've been able to support.

### **Here's a summary of how the project has helped one participant, 'OH' and her volunteer, 'L':**

Hamelin's volunteer 'L' is from Ukraine and came to the UK under the Homes for Ukraine scheme. She lived with her sponsor in Maldon and in February 2025 attended a Restart event in Chelmsford where she expressed interest in volunteering with Hamelin. 'L' is a teacher by profession. She was teaching children Russian on Saturdays but looking for additional work.

'OH' has an undiagnosed learning disability and anxiety. She wanted to improve her English and also learn to socialise more in England. As her English is not good, a match with another Ukrainian was great to make her feel comfortable and to help with understanding.

'OH' was enrolled at college; however, she was unable to understand when and where her classes and exams were taking place and failed her first year. 'OH' would like to return to college and her ultimate goal is to gain employment in dog care and training. Hamelin supported 'OH' by pairing her with 'L' to deliver English lessons. We also facilitated access for 'OH' to IT training courses held at Chelmsford library, so that she could be more confident about integrating back into a college setting.

'OH's aim was to understand enough English to socialise and start college afresh from September 2025. 'OH's family moved back to Ukraine for a time over the summer of 2025, but she has recently returned to Essex, and we've reached out to revisit her personal goals and offer continuing support.

'L' had issues with her sponsor family that Hamelin agreed to help her navigate. Ultimately that relationship has ended and Hamelin has been supporting 'L' with career and housing advice as she seeks to achieve her own life goals.



Culture, workforce and volunteering

The launch of our new charity values during 2024/25 marked a defining moment in Hamelin’s ongoing journey to become a values-led employer. In partnership with our staff and volunteers, we co-developed a set of values that reflect how we work and what we believe in: ‘we are community’, ‘we enhance lives’, and ‘we think differently’. At Hamelin, these values are more than words, they are embedded in everyday actions and decisions through a clear set of shared behaviours, developed collaboratively across the charity.

This work underpins a renewed vision and mission for Hamelin, preparing us for future growth while honouring the strengths of our current ways of working. It has deepened our sense of collective purpose and given staff and volunteers a shared language to describe what makes Hamelin unique.

Alongside this cultural shift, we’ve continued to invest in our people. This year, we focused on strengthening our overall offer by introducing new benefits designed to promote wellbeing and financial security, helping our teams feel recognised, supported, and equipped both in and outside of work.

Our key milestone has been the introduction of Simply Health, a benefit that offers cashback for everyday healthcare costs. It also includes access to private healthcare services such as virtual GP appointments, counselling, and diagnostic tests. The cashback elements alone can be worth over £1,000 per year for each employee.


We also introduced reimbursement for the cost of the Blue Light Card, helping colleagues make their money go further through additional discounts and cashback.

We’ve grown our staff and volunteer teams again this year, with a particular focus on entry level roles. We expanded our apprenticeship programme to include Level 3 Diplomas and launched a T-Level placement pathway. We’ve also expanded our training programme to include the City & Guilds Level 3 Diploma in Adult Care, complementing the existing Level 5 apprenticeship and nurse placements. This supports colleagues earlier in their careers and strengthens our succession and progression pathways.

As we look ahead, we remain committed to nurturing a strong, inclusive culture where people can develop their careers, feel a true sense of belonging, and deliver life-enhancing support to the people and communities we serve.

FTE positions available

2024/25 85.67

 = 5 people



2023/24 74.29





Volunteering

Our volunteering community continues to thrive, with over 60 individuals contributing more than 7,000 hours of their time this year. We’ve significantly diversified the types of volunteer roles available, now offering 13 distinct opportunities including roles for drivers, gardeners, IT support and art tutors. These roles allow volunteers to do more of the activities that they enjoy, whilst enhancing our services through new, specialist skill sets. We have plans in 2025/26 to broaden even further the types of volunteering roles available.

We have seen exciting growth in corporate partnerships, with an increase in team volunteering days, often paired with funding to deliver impactful projects, that enhance our environments and improve spaces for the people we support. This year, volunteering has not only enriched our services but also strengthened our connection with local communities and partners.

One example of this collaboration, which brought several of our corporate partners together, is our annual Christmas Tree Collection, which this year saw 6 local businesses and public bodies donating time, vehicles and other resources. The event saw us collect over 100 trees, raising almost £2,000.

We have expanded our Trustee Board to bring new perspectives and skill sets into the charity’s leadership, targeting specifically experienced legal, financial and commercial professionals. We are confident that we have the skills in the boardroom to execute our ambitious 2025-28 strategy.

2024/25 61 volunteers



2023/24 45 volunteers



= 3 people

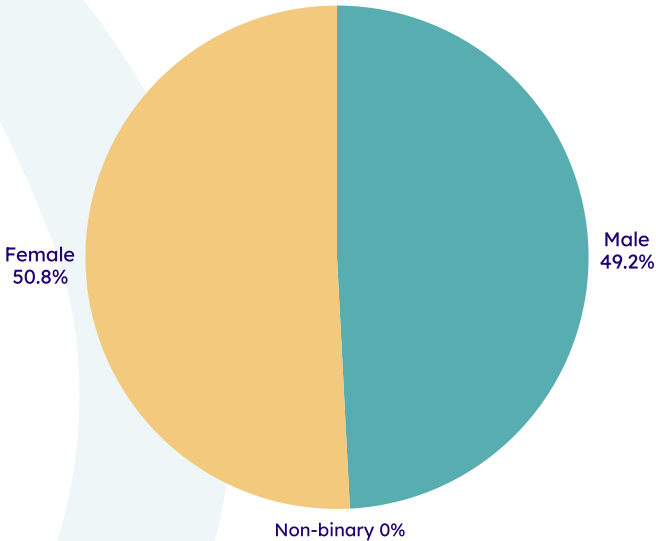




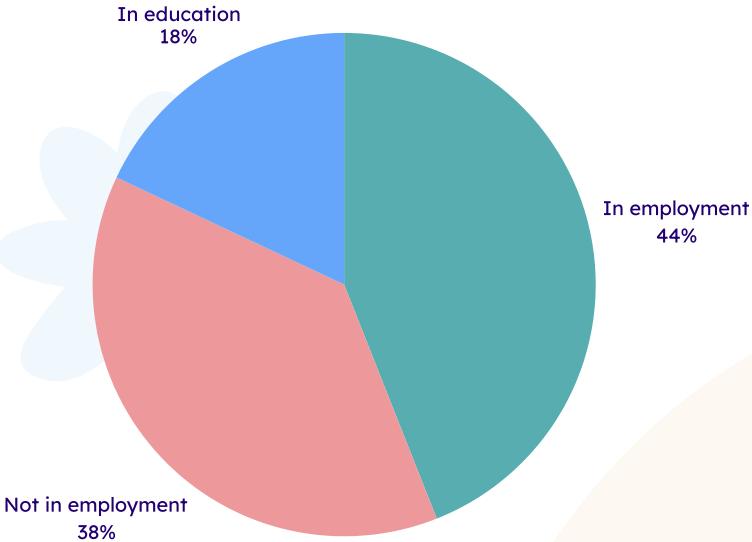


Volunteering statistics

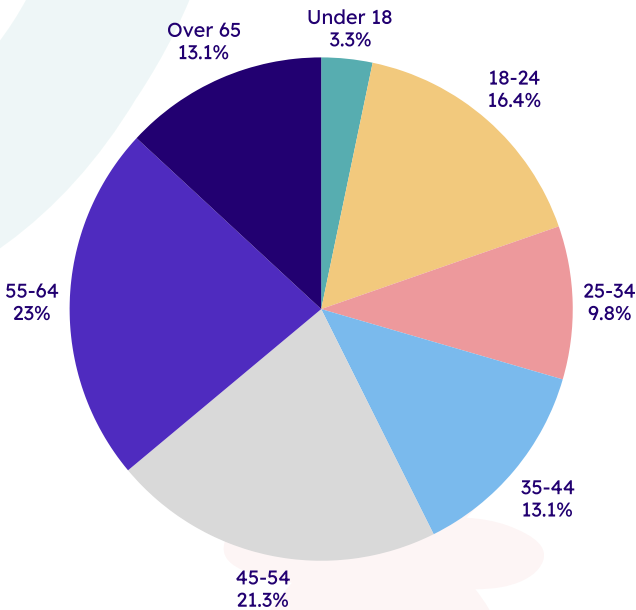
Gender identity



Employment status

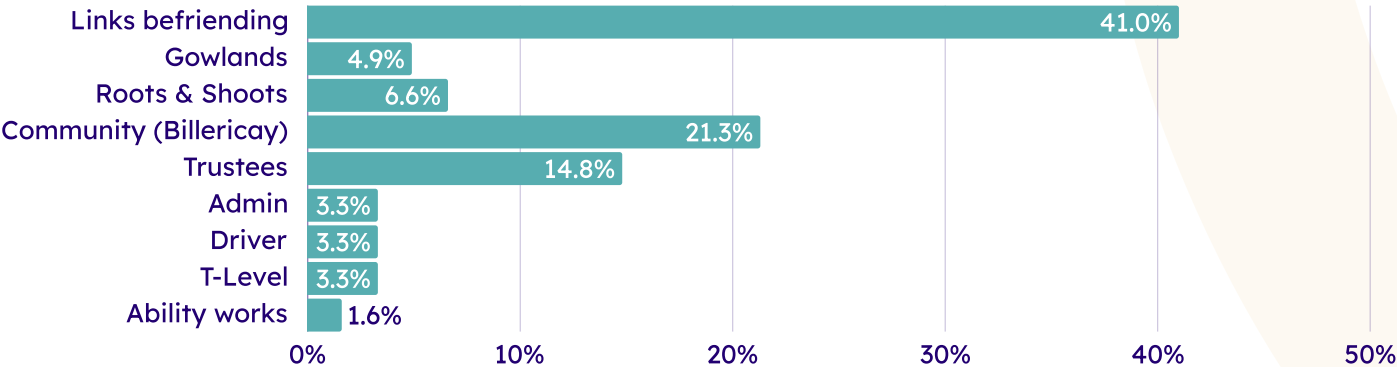


Age



On average, our volunteers give 193 hours per week

Service breakdown





### Chris case study

Chris came to Hamelin with a background in IT, looking for a change and a role with real impact. He started off volunteering in our IT studio, but soon saw first-hand the incredible work our support staff were doing.

Inspired, he took the leap, and now he's a full-time support worker at Hamelin, making a real difference in people's lives every day.

He said: "Volunteering was a great way for me to build the confidence and skills I needed to pursue a new career."

"Without that initial experience of everyone being very supportive, building my confidence to know that I could do the job, I don't think I would have pursued the support work role, no, but I'm glad that I did."



### Katie case study

Katie volunteers on Hamelin's Links befriending programme, helping people to access their community, make friends, and have fun.

Despite living with cerebral palsy, Katie is driven to support others and show that disabled people can help make a difference too.

She said: "I wouldn't be where I am today without the help I receive, so if I can help someone else it really makes me feel like I'm doing something."

"I've always been keen and willing to help people, I feel you get what you give."





Fundraising

Since the charity began investing purposefully in fundraising in 2022, income from donations has increased year on year, with the latest year showing an increase in fundraised income of 67% versus 2023/24.

Investing in fundraising has formed a key pillar of Hamelin’s strategy during 2022-2025. It’s important that we reduce reliance on statutory funding; giving greater flexibility about how we use our funds to support autistic people and people with learning disabilities, as well as helping mitigate future financial risks associated with over-reliance on a small number of public sector partners. Fundraising represented 10.7% of total income in 2024/25, compared to just 0.2% in 2020/21.

Speculative fundraising income  
(excluding legacies and commercial income):



2024/25 £416,329



2023/24 £248,008



2022/23 £120,974



2021/22 £17,863



\* The majority of Hamelin’s income is through statutory contracts, however, fundraising activities are undertaken to complement the services we offer. Hamelin raises funds from the public through activities including direct donations, online giving platforms, fundraising events, and community collections. Hamelin carries out fundraising directly through its staff and volunteers. No professional fund-raisers or commercial participators were engaged. The charity is registered with, and follows the guidance of, the Fundraising Regulator. It adheres to the Code of Fundraising Practice, which provides a voluntary standard for charitable fundraising in the UK. There were no failures to comply with the Code of Fundraising Practice during 2024/25 (2023/24: 0). All fundraising activities were overseen by the charity’s staff, with regular reporting to the trustees to ensure compliance with relevant standards and guidance. Hamelin is committed to protecting vulnerable people and the wider public in its fundraising activities. It ensures that: a) There is no unreasonable intrusion on a person’s privacy. b) There are no unreasonable or persistent approaches for donations. c) No undue pressure is placed on any person to give money or other property. The trustees consider that the charity’s fundraising approach is respectful, transparent and aligned with good practice. The charity received 0 complaints in 2024/25 (2023/24:0)

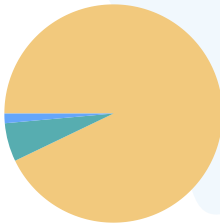




The key fundraising focus during 2024/25 was the implementation and execution of a proactive grant funding regime. The charity invested in a new part-time role; Trusts and Foundations Manager, to add capacity and specialist skills to the income generation team. This role has already had a positive impact, enabling Hamelin to remain appraised of current and upcoming grant funding opportunities, giving capacity to relationship building and management, bid writing and report facilitation.

Break down of fundraising income by category:

- ✿ Grants
- ✿ Corporate and community donations
- ✿ Other (inc. Gift aid and lottery)



Fundraising consists predominantly of grant income (93% of all fundraising income). We anticipate that this will remain the case over the next 24 months at least. Although trusts and foundations are tightening their belts, and funding is becoming more competitive, our cause and service profile is easier to articulate to grant giving bodies thorough extensive cases for support, rather than as an elevator pitch to ‘the man in the street’.

Corporate and community buy-in has been difficult, with individual events, such as the Christmas tree collection, digital activities, stalls at community events, generally only leveraging a few £00, to the low £000’s. To date though, our focus has been on building relationships with philanthropic organisations and our systems partners, with little resource directed towards other funding streams. From 2025/26 onwards, we will pivot towards individual and corporate supporters with more intent.

Our ambition over the next 5 years is to increase our non-statutory funding to a point where at least 50% of funds come from alternative sources to the NHS and local authorities.

In 2025/26 Hamelin will continue to invest in fundraising, shifting our focus to the implementation of a corporate and community partnerships programme. To achieve this, we aim to recruit another new role to give capacity for building relationships with local and regional businesses, individual donor acquisition and planning and execution of fundraising events. We’re confident of another strong fundraising performance in 2025/26, with an aim to secure at least £324,000 during the year.

Fundraising Return on Investment (ROI)

2024/25 677% (up from 417% in 2023/24)



# Trustees' report and strategy review



## Thank you

The board of trustees is very conscious of the energy, passion and professionalism required to take Hamelin on this journey and would like to thank all staff for their work and their willingness to embrace positive change.

Furthermore, the board would like to thank all partners that the charity works with for their support over the last 12 months. The wider community of people and businesses that we operate with is critical to amplifying our reach and impact. Our work is only possible because of our funders and supporters who this year included:



Plus many other generous individuals that we cannot thank in full here.

The board is hugely grateful for the support of the families and individuals in developing and supporting the charity and truly believes that this support is what has helped Hamelin move into this new era.



## What we want to achieve 2025/26

### **Re-design and launch of our new 'Community' offer**

We will take time to review all of our services that promote development of skills and independence, including our day opportunities and social prescribing, employment and befriending pilots. We will understand how we can offer the full range of benefits from these services to a far greater number of people, including those who do not have access to funding. We will roll-out a clearer and more consistent offer to cover as much of Essex as finances allow.

### **Investment in new operational management structure**

We recognise that in order to improve our service offer, we need to be clear about the purposes of our services and bring in leadership roles with the specific skills needed to drive development and innovation in different ways. In 2025/26 we will recruit new Heads of Community and Respite, to add this skill and capacity.

### **Development of a digital support offer – the 'IHub'**

The engagement work that we undertook as part of developing the 2025-28 strategy told us very clearly that people, families and external professionals need support to plan for their future lives, understand resources available to them and to educate themselves about learning disabilities and neurodivergence. We will launch the first phase of our IHub, which will provide online self-help guides, digital signposting and remote support via telephone and email.

### **Diversification of income**

We will continue to move away from a reliance on statutory funding through securing at least £324,000 of fundraised income. We will do this through investment in the fundraising team, appointing a new Community Partnerships Manager. We will also investigate other sources of funding, including setting up a commercial trading vehicle.

### **Progress towards digitisation**

To increase administrative efficiency and provide a better experience for people engaging in our services, we will move our booking and rostering processes online. This transition will have the added benefits of saving staff time and enabling us to raise visibility of our offer.





Legal and Administrative Information

Trustees and Directors:	Mr Graham Woodham (Chair) Mrs Vicky Waldon Mr James Bishop Mrs Laura Bryant Mr James Wilson Mr Aaron Pottle (appointed May 2024) Mr Jamie Gaiger (appointed January 2025) Mr Stephen Nightingale (appointed March 2025) Ms Laura Marshall (appointed March 2025) Mr Tom Sterry MBE (resigned February 2025) Mr Simon Pitts (resigned June 2024)
Chief Executive & Company Secretary:	Mr Mark Watkins
Company Number:	2650043 (England and Wales)
Charity Number:	1004432
Registered Office:	19 Radford Crescent Billericay Essex, CM12 0DU
Banker:	National Westminster Bank PLC 29 East Walk Basildon Essex, SS14 1HD
Auditors:	Price Bailey LLP 3rd Floor, 24 Old Bond St, Mayfair, London W1S 4AP
Legal Advisor:	Fisher Jones Greenwood LLP 102 High Street Billericay Essex, CM12 9BY



## Trustees Responsibilities Statement

### Trustees Responsibilities

The trustees (who are also directors of Hamelin Trust for the purposes of company law) are responsible for preparing the trustees' report and the financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

Company law requires the trustees to prepare financial statements for each financial year, which give a true and fair view of the state of affairs of the charitable company and the group and of the incoming resources and application of resources, including the income and expenditure of the charitable group for that period. In preparing the financial statements, the trustees are required to:

- Select suitable accounting policies and then apply them consistently
- Observe the methods and principles in The Charities Statement of Recommended Practice (SORP)
- Make judgements and estimates that are reasonable and prudent
- State whether applicable UK Accounting Standards have been followed, subject to any material departures disclosed and explained in the financial statements
- Prepare the financial statements on the going concern basis unless it is inappropriate to assume that the charitable group will continue in operation

The trustees are responsible for keeping adequate accounting records that disclose with reasonable accuracy at any time, the financial position of the charitable company, and enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the company (and the group), and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

In so far as the trustees are aware:

- There is no relevant audit information of which the charitable company's auditor is unaware; and
- The trustees have taken all steps that they ought to have taken to make themselves aware of any relevant audit information and to establish that the charity's auditors are aware of that information.

The trustees are responsible for the maintenance and integrity of the corporate and financial information included on the charitable company's website. Legislation in the United Kingdom governing the preparation and dissemination of financial statements may differ in other jurisdictions.

The accounts have been prepared in accordance with the Companies Act 2006, the Charities Act and SORP under FRS 102 2019.



Structure, Governance & Management

The trustee board oversees the work of the charity and agrees strategic direction. The new structure is in place and allowing the full board to concentrate on strategic issues.

Trustees have a formal induction, which includes introductions to all services of the charity, in addition to a comprehensive induction pack. A trustee training log has now been implemented, furthermore, trustees access external courses dedicated to developing knowledge of their roles and responsibilities and at year end it is the intention of the board to conduct trustee appraisals.

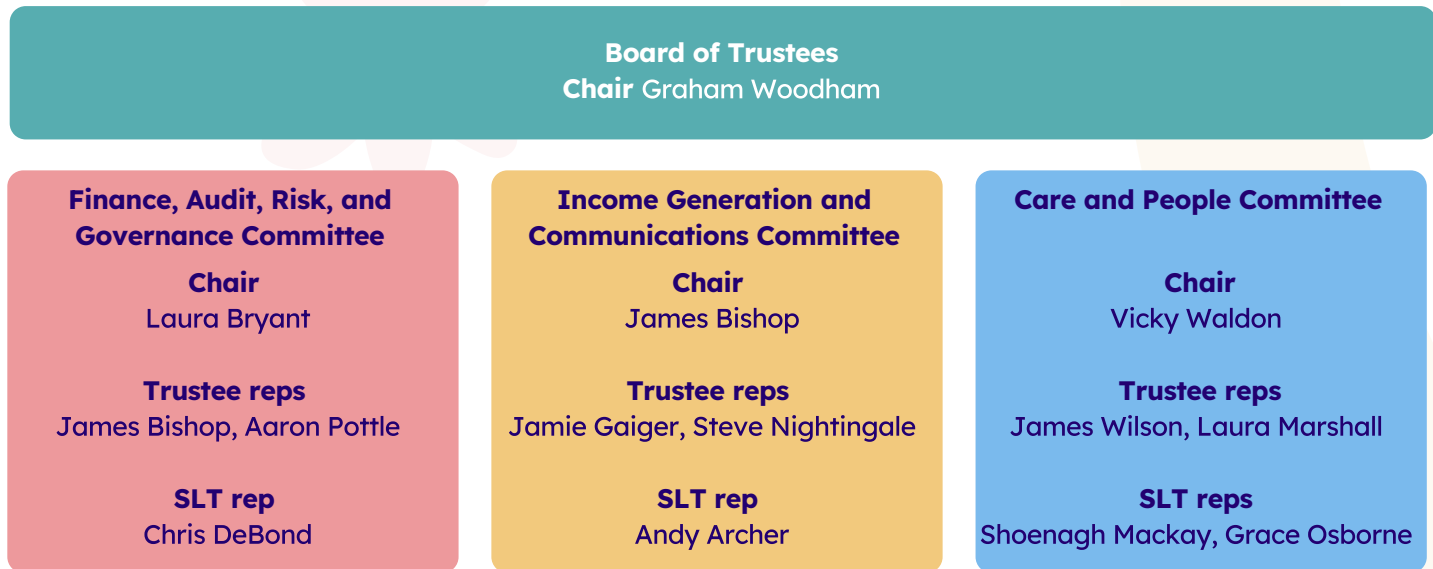
The Chief Executive (CE) has the delegated operational responsibility for the day-to-day management of the organisation. The Senior Leadership Team (SLT) supports the CE in implementing charity strategy and delivery of business plans.

Objectives & Activities

Trustees and the SLT review the charity’s principal objects and strategy each year, capturing targets and objectives in annual business plans. Activities outlined in the plans ensure that the charity remains focused on stated charitable purpose and public benefit as well as delivering on the strategic goals. Trustees monitor performance against the operating plan regularly via the quarterly board meetings.

Each committee oversees a distinct aspect of the charity’s overall performance. The chair of each committee (structure outlined below) is responsible for ensuring the charity delivers key performance indicators and highlighting identified risks and successes to the full board of trustees.

Governance structure







## Financial review

The overall position for 2024/25 shows an operating surplus of £101,888 (2024: deficit of £200,918). It is the policy of the trustees to ensure that all funds spent are for the purposes of promoting the relief of autistic people, or people who have a learning or physical disability.

Restricted funds are limited to the use for which they were given and cannot be spent until the project is available. Amounts in the restricted funds relate mainly to specific donations for equipment.

The board of trustees are responsible for reviewing and setting the salary levels of the key management personnel within the organisation. This includes reviewing the current market and benchmarking against other similar organisations in our sector.

### Designated and unrestricted funds

Strategic funds have been earmarked by the trustees for particular future projects and these are detailed in note 10 of the accounts. The charity takes decisions on the timing of the actual commitment and spending of the funds in line with organisational priorities and cash flow considerations.

Part of the charity's income is from charges made to a number of local authorities for care services provided, for example, the social care departments of Essex, Southend, Thurrock, the London Boroughs of Havering and Barking & Dagenham. Funding is also received from the NHS. Increasingly, the people we support, their carers and advocates are taking social care personal budgets as direct payments, which they commit to the services that Hamelin provides. The charity continues to develop wider funding routes into new markets and also from non-statutory funders, enabling Hamelin to further develop and deliver support and services across East Anglia.

The charity's assets are the buildings, furniture, fixtures/fittings, and vehicles in daily use by the people the charity supports. Details and movements in fixed assets are set out in note 6. The unrestricted funds are required to finance the fixed assets of the charity and to provide a working reserve for running the organisation. The trustees believe that this should be no less than three months of the general running costs where possible.

As of 31st March 2025, the group had £1,851,937 unrestricted reserves (23/24: £1,673,470 of which £1,285,721 is free reserves (23/24: £1,096,767). The free reserves are equivalent to 3.5 months general running costs based on current monthly expenditure.



## Risk

The charity continues to develop the risk matrix which has been agreed by the board. This process tracks risk at tactical and strategic levels through ongoing and relevant mitigation plans. Emerging risks are also examined, thus enabling the charity to be forward thinking. Trustees regard the most significant risks to the organisation as follows:

- Failure to safeguard the people we support and / or families. This risk is monitored through service audits, reviews and ensuring safeguarding policies and procedures meet best practice guidelines, and staff training and induction processes cover safeguarding as well as regular staff supervision.
- Ongoing viability and sustainability of the charity. The identified risk is that costs for the high-quality care that the charity provides exceeds income to the extent where reserves are exhausted, and liquidity is threatened. This is addressed by ongoing negotiation with funding authorities, removal of all non-essential costs throughout the whole organisation and efficient use of assets as well as identification of non statutory income streams. Organisational sustainability forms a key element of the ongoing future strategy.
- Reputation. This risk is controlled through delivery of well-led, compliant services that meet the standards set by regulatory bodies (for example The Care Quality Commission (CQC), Charity Commission and the Social Housing Regulator) which are monitored at board as well as operational level. Services continue to be monitored and audited by external and internal personnel using CQC frameworks.

## Auditors

This report has been prepared in accordance with the special provisions within Part 15 of the Companies Act 2006 relating to small companies.

## Approval

This report was approved by the board of directors and trustees on 29<sup>th</sup> September 2025 and signed on its behalf.

Hamelin Trust  
19 Radford Crescent,  
Billericay,  
Essex,  
CM12 0DU

Graham Woodham



## Opinion

We have audited the financial statements of Hamelin Trust Limited (the 'parent charitable company') and its subsidiary (the 'group') for the year ended 31<sup>st</sup> March 2025 which comprise of the Consolidated Statement of financial activities, the Group and Parent Charitable Company Balance Sheet, the Consolidated Cash Flow Statement and notes to the financial statements, including significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards, including Financial Reporting Standard 102 The Financial Reporting Standard applicable in the UK and Republic of Ireland (United Kingdom Generally Accepted Accounting Practice).

In our opinion the financial statements:

- give a true and fair view of the state of the group's and parent charitable company's affairs as at 31<sup>st</sup> March 2025, and of the group's incoming resources and application of resources, including its income and expenditure, for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice; and
- have been prepared in accordance with the requirements of the Companies Act 2006.

## Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the auditor responsibilities for the audit of the financial statements section of our report. We are independent of the group and parent charitable company in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

## Conclusions relating to going concern

In auditing the financial statements, we have concluded that the trustees' use of the going concern basis of accounting in the preparation of the financial statements is appropriate. Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the group and parent charitable company's ability to continue as a going concern for a period of at least twelve months from when the financial statements are authorised for issue.

Our responsibilities and the responsibilities of the trustees with respect to going concern are described in the relevant sections of this report.





## Other information

The other information comprises the information included in the trustees' annual report, other than the financial statements and our auditor's report thereon. The trustees are responsible for the other information. Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon.

Our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the course of the audit or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether this gives rise to a material misstatement in the financial statements themselves. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact.

We have nothing to report in this regard.

## Opinions on other matters prescribed by the Companies Act 2006

In our opinion, based on the work undertaken in the course of the audit:

- the information given in the trustees' report which includes the directors' report prepared for the purposes of company law, for the financial year for which the financial statements are prepared is consistent with the financial statements; and
- the directors' report included within the trustees' report has been prepared in accordance with applicable legal requirements.

## Matters on which we are required to report by exception

In the light of the knowledge and understanding of the group and parent charitable company and its environment obtained in the course of the audit, we have not identified material misstatements in the directors' report.

We have nothing to report in respect of the following matters in relation to which the Companies Act 2006 requires us to report to you if, in our opinion:

- adequate accounting records have not been kept by the parent charitable company, or returns adequate for our audit have not been received from branches not visited by us; or
- the parent charitable company's financial statements are not in agreement with the accounting records and returns; or
- certain disclosures of trustees' remuneration specified by law are not made; or
- we have not received all the information and explanations we require for our audit.
- the trustees were not entitled to prepare the financial statements in accordance with the small companies' regime and take advantage of the small companies' exemptions in preparing the directors' report and from the requirement to prepare a strategic report.



## Responsibilities of trustees

As explained more fully in the trustees' responsibilities statement set out on page 25, the trustees (who are also the directors of the parent charitable company for the purposes of company law) are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the trustees determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the trustees are responsible for assessing the group and parent charitable company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the trustees either intend to liquidate the group or parent charitable company or to cease operations, or have no realistic alternative but to do so.

## Auditor responsibilities for the audit of the financial statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

Irregularities, including fraud, are instances of non-compliance with laws and regulations. We design procedures in line with our responsibilities, outlined above, to detect material misstatements in respect of irregularities, including fraud. The extent to which our procedures are capable of detecting irregularities, including fraud is detailed below:

We gained an understanding of the legal and regulatory framework applicable to the Charitable Group and the sector in which it operates and considered the risk of the Charitable Group not complying with the applicable laws and regulations including fraud in particular those that could have a material impact on the financial statements. This included those regulations directly related to the financial statements, including financial reporting, and tax legislation. In relation to the operations of the Charitable Group this included compliance with the Charities Act 2011 and Companies Act 2006.



The risk were discussed with the audit team and we remained alert to any indications of non-compliance throughout the audit. We carried out specific procedures to address the risks identified. These included the following:

- Reviewing minutes of Board meetings, reviewing any correspondence with the Charity Commission, agreeing the financial statement disclosures to underlying supporting documentation, and enquiries of management and officers of the Charitable Group. We have also reviewed the procedures in place for the reporting of any incidents to the Trustee Board including serious incident reporting of these matters as necessary with the Charity Commission.
- Management override: To address the risk of management override of controls, we carried out testing of journal entries and other adjustments for appropriateness. We reviewed systems and procedures to identify potential areas of management override risk and evaluated the business rationale of significant transactions to identify large or unusual transactions. We reviewed key authorisation procedures and decision making processes for any unusual or one off transactions.
- We also assessed management bias in relation to the accounting policies adopted and in determining significant accounting estimates, including treatment of legacies and grant income, and the valuation of investments.

Because of the inherent limitations of an audit, there is a risk that we will not detect all irregularities, including those leading to a material misstatement in the financial statements or non-compliance with regulation. This risk increases the more that compliance with a law or regulation is removed from the events and transactions reflected in the financial statements, as we will be less likely to become aware of instances of non-compliance. The risk is also greater regarding irregularities occurring due to fraud rather than error, as fraud involves intentional concealment, forgery, collusion, omission or misrepresentation. A further description of our responsibilities is available on the FRC's website at: <https://www.frc.org.uk/auditors/audit-assurance/auditor-s-responsibilities-for-the-audit-of-the-fi/description-of-the-auditor%E2%80%99s-responsibilities-for>. This description forms part of our auditor's report.





## Use of our report

This report is made solely to the charitable company's members, as a body, in accordance with Chapter 3 of Part 16 of the Companies Act 2006. Our audit work has been undertaken so that we might state to the charitable company's members those matters we are required to state to them in an auditor's report and for no other purpose.

To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the charitable company and the charitable company's members as a body, for our audit work, for this report, or for the opinions we have formed.

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## Suzanne Goldsmith FCA (Senior Statutory Auditor)

For and on behalf of  
Price Bailey LLP,  
Statutory Auditor

3rd Floor,  
24 Old Bond St,  
Mayfair,  
London  
W1S 4AP

9th October 2025

# Consolidated statement of financial activities



## For The Year Ended 31st March 2025

(Incorporating Income and Expenditure Account)

	Notes	Unrestricted £	Restricted £	Total £	2024 £
<b>Income from:</b>					
<b>Charitable activities</b>					
Fee income	3	2,944,162	-	2,944,162	2,646,043
Income from clients and other bodies	3	470,615	-	470,615	418,078
Other	3	391,942	58,456	450,398	385,604
<b>Donations &amp; legacies</b>					
Donations	3	27,397	-	27,397	20,460
Legacies	3	-	-	-	-
<b>Income from investments</b>					
Interest on cash deposits		2,819	-	2,819	2,925
<b>Total income</b>		<b>3,836,935</b>	<b>58,456</b>	<b>3,895,391</b>	<b>3,473,110</b>
<b>Expenditure on</b>					
<b>Raising funds</b>					
Fundraising & publicity		146,514		146,514	123,877
<b>Charitable activities</b>					
Adult resource centre & community support		1,108,327	60,690	1,169,017	1,212,892
Adult residential care		847,040	275	847,315	866,247
Adult respite care		1,586,127	17,480	1,603,607	1,464,129
Other		21,115	5,935	27,050	6,883
<b>Total expenditure</b>	<b>4</b>	<b>3,709,123</b>	<b>84,380</b>	<b>3,793,503</b>	<b>3,674,028</b>
<b>Net (expenditure)</b>		<b>127,812</b>	<b>(25,924)</b>	<b>101,888</b>	<b>(200,918)</b>
Unrealised gain/(loss) on investments		50,655	-	50,655	10,915
<b>Net movement in funds</b>		<b>178,467</b>	<b>(25,924)</b>	<b>152,543</b>	<b>(190,003)</b>
<b>Total funds b/fwd</b>		<b>1,673,470</b>	<b>653,512</b>	<b>2,326,982</b>	<b>2,516,985</b>
<b>Total funds carried forward</b>		<b>1,851,937</b>	<b>627,588</b>	<b>2,479,525</b>	<b>2,326,982</b>

The Statement of Financial Activities also complies with the requirements for an income and expenditure account under the Companies Act 2006 and includes all gains and losses recognised in the year. All income and expenditure relates to continuing activities.

The comparative consolidated Statement of Financial Activities can be found on page 57 (note 17).

The attached notes on pages 37 to 67 form part of these accounts.

# Consolidated statement of financial activities



## Balance sheet (as at 31st March 2025)

	Notes	2025		2024	
		Group £	Charity £	Group £	Charity £
<b>Fixed assets</b>					
Tangible fixed assets	6	1,797,749	1,640,932	1,835,546	1,678,076
Investments	7	996,476	996,478	988,378	988,380
		<b>2,794,225</b>	<b>2,637,410</b>	<b>2,823,924</b>	<b>2,666,456</b>
<b>Current assets</b>					
Debtors	8	532,224	691,441	335,657	492,891
Cash at bank and in hand		52,503	46,474	42,950	37,993
		<b>584,727</b>	<b>737,915</b>	<b>378,607</b>	<b>530,884</b>
<b>Creditors due within one year</b>	9	(276,952)	(273,325)	(231,427)	(226,236)
<b>Net current assets</b>		307,775	464,590	147,180	304,648
<b>Creditors - amounts falling due after more than one year</b>	9	(622,475)	(622,475)	(644,122)	(644,122)
<b>Net assets</b>		2,479,525	2,479,525	2,326,982	2,326,982
<b>Funds</b>					
Restricted	10	627,588	627,588	653,512	653,512
Unrestricted					
Designated	10	41,333	41,333	41,333	41,333
General	10	1,810,604	1,810,604	1,632,137	1,632,137
<b>Total funds</b>		<b>2,479,525</b>	<b>2,479,525</b>	<b>2,326,982</b>	<b>2,326,982</b>

These accounts have been prepared in accordance with the special provisions of Part 15 of the Companies Act 2006 relating to small companies.

The net movement in funds for the parent charity was a surplus of £152,543 (2024: deficit of £210,565).

Approved for issue by the Board of Trustees and signed on its behalf on the 29<sup>th</sup> September 2025.

Graham Woodham,  
Chair of the board of trustees.

Company registration number 02650043.

# Consolidated statement of financial activities



## Consolidated cash flow statement (for the year ended 31st March 2025)

	Notes	2025 £	2024 £
<b>Net cash flow from operating activities</b>	1.1	69,803	(66,485)
<b>Cash flows from investing activities</b>			
Payments to acquire fixed assets		(35,065)	(29,383)
Interest received		42,819	2,925
Disposal of fixed assets		-	2,500
Investment management fee		2,557	7,776
<b>(Decrease)/increase in cash before financing activities</b>		80,114	(82,667)
<b>Cash flows from financing activities</b>			
Loan repayments		(21,137)	(19,659)
Loan interest paid		(49,424)	(32,448)
		(70,561)	(52,107)
<b>Change in cash and cash equivalents in the reporting period</b>	1.2	9,553	(134,774)
<b>Cash and cash equivalents b/fwd</b>		42,950	177,724
Change in cash and cash equivalents during the year		9,553	(134,774)
<b>Cash and cash equivalents c/fwd</b>		52,503	42,950



# Notes to the financial statements



(for the year ended 31st March 2025)

1.1 Cash flows from operating activities	2025 £	2024 £	
Net (expenditure)/surplus for the year	101,888	(200,918)	
Depreciation of tangible fixed assets	80,662	85,919	
(Increase)/decrease in debtors	(204,367)	(38,008)	
Increase/(decrease) in creditors	45,015	59,499	
(Profit)/loss on sale of fixed assets	0	(2,500)	
Interest received	(2,819)	(2,925)	
Interest paid	49,424	32,448	
<b>Net cash generated from operating activities</b>	<b>69,803</b>	<b>(66,485)</b>	
1.2 Analysis of changes in cash and cash equivalents	2025 £	2024 £	Movement in the year
Cash at bank and in hand net of overdraft	52,503	42,950	9,553
1.3 Analysis of changes in financing during the year	2025 £	2024 £	Movement in the year
Bank loan	655,433	676,570	(21,137)
	<b>655,433</b>	<b>676,570</b>	<b>(21,137)</b>
1.4 Analysis of changes in net debt	2024 £	Cash flow £	31st March 2025 £
Cash at bank and in hand net of overdraft	42,950	9,553	52,503
Debt due	(676,570)	21,137	(655,433)
	<b>(633,620)</b>	<b>30,690</b>	<b>(602,930)</b>



## 1) Accounting policies

### Company Information

Hamelin Trust is a private company limited by guarantee domiciled and incorporated in England and Wales. The registered office is 19 Radford Crescent, Billericay, Essex, CM12 0DU. The company number is 2650043 and charity number is 1004432.

### 1.1) Accounting conventions

The financial statements have been prepared in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102). The company is a public benefit entity for the purposes of FRS 102 and a registered charity established as a company limited by guarantee and therefore has also prepared its financial statements in accordance with the Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (The FRS 102 Charities SORP 2019), the Companies Act 2006 and Charities Act 2011.

Hamelin Trust meets the definition of a public benefit entity under FRS 102. Assets and liabilities are initially recognised at historical cost or transaction value unless otherwise stated in the relevant accounting policy note(s).

The financial statements are prepared in sterling, which is the functional currency of the company. Monetary amounts in these financial statements are rounded to the nearest pound.

The financial statements have been prepared under the historical cost convention with the exception of investments which is at revalued cost. The principal accounting policies adopted are set out below.

### Basis of Preparation of Group Financial Statements

These financial statements consolidate the results of the charity, and its trading subsidiary on a line by line basis. A separate Statement of Financial Activities, or Income and Expenditure Account, for the charity itself is not presented because the charity has taken advantage of the exemptions afforded by section 408 of the Companies Act 2006.

The result of the charity, before consolidation, was a surplus of £82,842 (2024: deficit £226,260)



### 1.2) Going concern

These financial statements are prepared on the going concern basis. The trustees have a reasonable expectation that the company will continue in operational existence for the foreseeable future. They are not aware of any uncertainties which would cause doubt on the company's ability to continue as a going concern for the 12 months following the approval of these financial statements.

The charity's strategy has been to close or restructure loss making services in order to return the charity into generating a surplus after several years of operating deficits.

### 1.3) Income

Income includes revenue from fees (from all sources), donations, hydrotherapy pool sessions (net of VAT) and proceeds from fund raising activities receivable in the period.

Fee income, income from clients and other bodies and other income is recognised in the period in which the services are provided.

Voluntary income, donations and legacies are accounted for as received by the charity, or, in regards to legacies, when entitlement and certainty can be confirmed.

Project income is recognised in the period in which the sale relates to.

Interest is recognised as received by the charity.

In accordance with FRS 102 and the Charities SORP (FRS 102) 2019, the economic contribution of general volunteers is not recognised in the accounts.



1.4) Expenditure

Expenditure is recognised on an accruals basis as a liability as it is incurred and is reported as part of the expenditure to which it relates.

Costs are allocated on a direct basis where possible to specific services with support costs allocated on the basis of time spent on activities.

Costs of raising funds comprise the costs associated with attracting voluntary income and the costs of trading for fundraising purposes.

Support & Governance costs:

Support costs comprise those costs which are incurred directly in support of expenditure on the objectives of the charity and include governance costs, finance, and office costs. Support costs include irrecoverable VAT.

Support costs are allocated to each of the activities directly based on the proportion of costs against total expenditure.

Charitable expenditure comprises of those costs incurred by the charity in the delivery of its services.

1.5) Tangible fixed assets and depreciation

Tangible fixed assets are stated at cost less depreciation.

Depreciation is provided on tangible fixed assets at rates calculated to write off the cost of assets to their anticipated residual values evenly over their expected useful lives, on a straight line basis, as follows:

- 50 years Freehold buildings
- 30 years Hydrotherapy Pool
- 20 years Leasehold & Buildings improvements
- 4 years Motor vehicles
- 10 years Fixtures & Fittings
- 3 years Equipment
- 10 years Plant (HTS Ltd)

All assets over £1,000 are capitalised.

Investment properties are included within current assets at fair value with any changes in fair value recognised in the Statement of Financial Activities.





## 1.6) Investments

The charity Hamelin Trust wholly owns the trading subsidiary Hamelin Trust Services Ltd and owns the £2 share capital invested in that entity.

Investments are initially recognised at their transaction value and subsequently measured at their fair value as at the balance sheet date using the closing bid market price, except for the shares in the trading subsidiary which are carried at cost.

The SOFA includes the net gains and losses arising on revaluation and disposal throughout the year.

The charity has funds invested in a multi-purpose charity investment fund which is managed by Cazanove and the value of the fund is revalued in the financial statements every year and the management fees are allocated within the SOFA.

## 1.7) Financial instruments

Basic financial assets, which include trade and other receivables and cash and bank balances, are initially measured at transaction price including transaction costs and are subsequently carried at amortised cost using the effective interest method unless the arrangement constitutes a financing transaction, where the transaction is measured at the present value of the future receipts discounted at a market rate of interest.

### Other financial assets

Trade debtors, loans and other receivables that have fixed or determinable payments that are not quoted in an active market are classified as 'loans and receivables'. Loans and receivables are measured at amortised cost using the effective interest method, less any impairment.

Interest is recognised by applying the effective interest rate, except for short-term receivables when the recognition of interest would be immaterial. The effective interest method is a method of calculating the amortised cost of a debt instrument and of allocating the interest income over the relevant period. The effective interest rate is the rate that exactly discounts estimated future cash receipts through the expected life of the debt instrument to the net carrying amount on initial recognition.

### Impairments of financial assets

Financial assets, other than those held at fair value through profit and loss, are assessed for indicators of impairment at each reporting end date.

Financial assets are impaired where there is objective evidence that, as a result of one or more events that occurred after the initial recognition of the financial asset, the estimated future cash flows have been affected. The impairment loss is recognised in profit or loss.



### **Derecognition of financial assets**

Financial assets are derecognised only when the contractual rights to the cash flows from the asset expire, or when it transfers the financial asset and substantially all the risks and rewards of ownership to another entity.

### **Basic financial liabilities**

Basic financial liabilities, including trade and other payables, bank loans, loans from fellow group companies are classified as debt, are initially recognised at transaction price unless the arrangement constitutes a financing transaction, where the debt instrument is measured at the present value of the future payments discounted at a market rate of interest.

Debt instruments are subsequently carried at amortised cost, using the effective interest rate method.

Trade payables are obligations to pay for goods or services that have been acquired in the ordinary course of business from suppliers. Accounts payable are classified as current liabilities if payment is due within one year or less. If not, they are presented as non-current liabilities. Trade payables are recognised initially at transaction price and subsequently measured at amortised cost using the effective interest method.

### **Derecognition of financial liabilities**

Financial liabilities are derecognised when, and only when, the company's obligations are discharged, cancelled, or they expire.

## **1.8) Cash and cash equivalents**

Cash and cash equivalents include cash in hand, deposits held at call with banks, other short-term liquid investments with original maturities of three months or less, and bank overdrafts. Bank overdrafts are shown within borrowings in current liabilities.

## **1.9) Value Added Tax**

From 1st April 2008 Hamelin Trust became registered for VAT, but due to the majority of its supplies being exempt from VAT it cannot recover VAT suffered on most of its core activities. VAT is recoverable in the subsidiary, hence in the group Statement of Financial Activities sums relating to the subsidiary have been shown net of VAT.



### 1.10) Pension contributions

The charity makes contributions to a defined contribution pension scheme. Contributions are charged to the statement of financial activities as they become payable in accordance with the rules of the scheme. The contributions to the scheme are all unrestricted.

### 1.11) Fund accounting

Funds held by the charity are either:

- Unrestricted general funds - these are funds which can be used in accordance with the charitable objects at the discretion of the trustees.
- Designated funds - these are funds set aside by the trustees out of unrestricted general funds for specific purposes. Further details can be found in note 11 to the accounts.
- Restricted funds - these are funds that can only be used for particular restricted purposes within the objects of the charity. Restrictions arise when specified by the donor or when funds are raised for particular restricted purposes. Further details can be found in note 10 to the accounts.

## 2) Significant judgements & estimates

In preparing financial statements it is necessary to make certain judgements, estimates and assumptions that affect the amounts recognised in the financial statements. The estimates and associated assumptions are based on historical experience and other facts that are considered to be relevant.

The estimates and underlying assumptions are reviewed on an ongoing basis. Revisions to accounting estimates are recognised in the period in which the estimate is revised, if the revision affects only that period, or in the period of revision and future periods, or if the revision affects current and future periods.

In the view of the trustees in applying the accounting policies adopted, the only source of estimation uncertainty is the useful economic life of tangible fixed assets, which is sensitive to changes in the useful economic lives and residual value of the assets. These are reassessed annually to reflect current estimates, based on technological advancements, future investments, economic utilisation and the physical condition of the assets.



## 3) Income summary

	2025 Unrestricted £	2025 Restricted £	2025 Total £	2025 Total £
<b>Income analysis:</b>				
<b>Charitable activities:</b>				
Primary fee income	2,935,882	-	2,935,882	2,637,333
Mobility income	8,280	-	8,280	8,710
<b>Total fee income</b>	<b>2,944,162</b>	<b>-</b>	<b>2,944,162</b>	<b>2,646,043</b>
2024 comparative figures of £2,646,043 is all unrestricted income.				
Project attendance income	470,615	-	470,615	418,078
<b>Total income from clients and other bodies</b>	<b>470,615</b>	<b>-</b>	<b>470,615</b>	<b>418,078</b>
2024 comparative figures of £418,078 is all unrestricted income				
Other charity income	391,942	58,456	450,398	385,604
<b>Total other income</b>	<b>391,942</b>	<b>58,456</b>	<b>450,398</b>	<b>385,604</b>
2024 comparative figures of £385,604 total & £58,456 of this was restricted				
Donations & legacies	27,397	-	27,397	20,460
2024 comparative figures include £20,460 is all unrestricted income.				





## 4) Expenditure summary

	Direct Costs £	Support £	2025 Total £	Direct Costs £	Support £	2025 Total £
<b>Total expenditure analysis:</b>						
<b>Raising funds</b>						
Fundraising & publicity	-	146,514	146,514	-	123,877	123,877
<b>Total raising funds</b>	<b>-</b>	<b>146,514</b>	<b>146,514</b>	<b>-</b>	<b>123,877</b>	<b>123,877</b>
<b>Charitable activities</b>						
Adult community resources and projects	1,138,528	30,489	1,169,017	1,183,467	29,425	1,212,892
Adult residential care	830,211	17,104	847,315	849,740	16,507	866,247
Adult respite care	1,576,836	26,771	1,603,607	1,438,292	25,837	1,464,129
Work experience & employment projects	-	-	-	-	-	-
Other	27,050	-	27,050	6,883	-	6,883
<b>Total charitable activities</b>	<b>3,572,625</b>	<b>74,364</b>	<b>3,646,989</b>	<b>3,478,382</b>	<b>71,769</b>	<b>3,550,151</b>
<b>Total expenditure</b>	<b>3,572,625</b>	<b>220,878</b>	<b>3,793,503</b>	<b>3,478,382</b>	<b>195,646</b>	<b>3,674,028</b>
<b>Net income is stated after charging:</b>						
	<b>2025 £</b>	<b>2024 £</b>				
Depreciation	80,662	85,919				
Audit fees	19,200	18,750				
Non audit fees	3,200	3,960				
Interest on loan	49,424	32,448				



## 5) Staff costs, trustee remuneration & expenses and the cost of key personnel

	2025 Group £	2025 Charity £	2024 Group £	2024 Charity £
Wages and salaries	2,409,323	2,403,188	2,367,315	2,361,202
Redundancy costs (1 individual)	-	-	12,848	12,848
Social security costs (3 individuals)	185,990	185,573	174,316	173,928
Pension contributions	46,446	46,335	42,684	42,585
<b>Total</b>	<b>2,641,759</b>	<b>2,635,096</b>	<b>2,597,163</b>	<b>2,590,563</b>

### The average number of staff employed by the charity during the year was as follows:

	2025	2024
Direct charitable work	107	108
Administrative	8	8
<b>Total</b>	<b>115</b>	<b>116</b>

Key management personnel include the trustees, Chief Executive and the Senior Management Team. The total employee benefits of the charity's key management personnel including employer national insurance costs were £372,636 (2024: £337,784). The senior management team comprises of Chief Executive, Director of Income Generation & Communications, Director of People, Director of Care and Associate Director of Finance.

Volunteers play a keen role in helping the charity deliver its objectives. The staff costs and numbers do not include any adjustment for the work carried out by volunteers. The value of this work cannot be quantified.

	2025	2024
Employees who received an annual salary between £60,000 and £70,000	2	2
Employees who received an annual salary between £70,000 and £80,000	-	1
Employees who received an annual salary over £80,000	1	-



## 6) Tangible fixed assets

Group	Freehold premises £	Leasehold premises £	Vehicles & equipment £	Fixtures & fittings £	Total £
<b>Cost</b>					
At 1st April 2024	2,358,962	419,897	530,515	613,538	3,922,912
Additions	-	4,353	8,953	29,559	42,865
Disposals	-	-	(65,951)	(68,163)	(134,114)
At 31st March 2025	2,358,962	424,250	473,517	574,934	3,831,663
<b>Depreciation</b>					
At 1st April 2024	742,300	324,828	528,004	492,234	2,087,366
Charge for year	43,287	5,894	1,758	29,723	80,662
Disposals	-	-	(65,951)	(68,163)	(134,114)
At 31st March 2025	785,587	330,722	463,811	453,794	2,033,914
<b>Net book value</b>					
At 31st March 2025	1,573,375	93,528	9,706	121,140	1,797,749
At 1st April 2024	1,616,662	95,069	2,511	121,304	1,835,546

Charity	Freehold premises £	Leasehold premises £	Vehicles & equipment £	Fixtures & fittings £	Total £
<b>Cost</b>					
At 1st April 2024	2,202,141	419,897	464,564	545,375	3,631,977
Additions	-	4,353	8,953	29,559	42,865
Disposals	-	-	-	-	-
At 31st March 2025	2,202,141	424,250	473,517	574,934	3,674,842
<b>Depreciation</b>					
At 1st April 2024	742,296	324,828	461,514	425,263	1,953,901
Charge for year	43,287	5,894	1,758	29,070	80,009
Disposals	-	-	-	-	-
At 31st March 2025	785,583	330,722	463,272	454,333	2,033,910
<b>Net book value</b>					
At 31st March 2025	1,416,558	93,528	10,245	120,601	1,640,932
At 1st April 2024	1,459,845	95,069	3,050	120,112	1,678,076



## 7) Investments

	Listed investment	Cash	2025 Group £	2025 Charity £
Investment in subsidiary			-	2
<b>Other listed investments:</b>				
At 1st April 2024	-	988,378	988,378	988,378
Cash transfer	-	(40,000)	(40,000)	(40,000)
Investment management fees	-	(2,557)	(2,557)	(2,557)
Unrealised (losses)/gains in the year	-	50,655	50,655	50,655
<b>At 31st March 2025</b>	-	996,476	996,476	996,478

	Listed investment	Cash	2024 Group £	2024 Parent £
Investment in subsidiary			-	2
<b>Other listed investments:</b>				
At 1st April 2023	912,849	72,390	985,239	985,239
Investment Tfr to cash	(912,849)	912,849	-	-
Investment management fees	-	(7,776)	(7,776)	(7,776)
Unrealised (losses)/gains in the year	-	10,915	10,915	10,915
<b>At 31st March 2024</b>	-	988,378	988,378	988,380

The charitable company controls one subsidiary. Hamelin Trust Services Limited company number 02544279 is registered in England and Wales.

An investment of £2 is held by Hamelin Trust in Hamelin Trust Services Limited. This represents the cost of acquiring the whole of the ordinary share capital of the company. Hamelin Trust Services Limited is used for non-primary purpose trading activities.

The results of Hamelin Trust Services Limited are consolidated into the group financial statements. Available profits are distributed to the charitable company see note 13 for details.

### Post Balance Sheet Events:

After the year end, the trade and assets of Hamelin Trust Services Limited transferred to the charity and the investment in Hamelin Trust Services Limited was sold for a sum of £500,000. These funds will be used for charity development.





## 8) Debtors

	2025 Group £	2025 Charity £	2024 Group £	2024 Charity £
Trade debtors	328,824	328,824	243,068	243,068
Other debtors	15,824	15,548	15,905	15,782
Prepayments	187,576	187,576	76,684	76,684
Owed by Trading Subsidiary	-	21,440	-	13,971
Loan to Trading Subsidiary	-	138,053	-	143,386
<b>Total</b>	<b>532,224</b>	<b>691,441</b>	<b>335,657</b>	<b>492,891</b>

All amounts shown under debtors fall due for payment within one year except the amount owed by trading subsidiary of £138,053 (2024: £143,386). This debt is under formal loan agreement secured by first legal charge over the freehold property owned by the subsidiary company.

Interest is charged on the loan at 2% per annum. The loan is repayable by monthly instalments over a period of 25 years ending in October 2045. £5,441 (2024: £5,333) is due within one year with the balance of £132,612 (2024: £138,053) being due in more than one year.

## 9) Creditors

	2025 Group £	2025 Charity £	2024 Group £	2024 Charity £
<b>Amounts falling due within one year</b>				
Bank loans	32,958	32,958	32,448	32,448
Trade creditors	94,534	93,707	59,065	58,830
Other creditors	132,602	132,602	119,969	119,969
Corporation tax provision	-	-	2,131	-
Accruals	16,858	14,058	17,814	14,989
Owed to Trading Subsidiary	-	-	-	-
<b>Total</b>	<b>276,952</b>	<b>273,325</b>	<b>231,427</b>	<b>226,236</b>
<b>Amounts falling due after more than one year</b>				
Bank loan	622,475	622,475	644,122	644,122
<b>Total</b>	<b>622,475</b>	<b>622,475</b>	<b>644,122</b>	<b>644,122</b>
<b>Analysis of loans</b>				
Debt due within one year	32,958	32,958	32,448	32,448
Between one and two years	33,482	33,482	32,958	32,958
Between two and five years	203,524	203,524	203,524	203,524
Due after five years	385,469	385,469	407,640	407,640

Other creditors include £83,431 (2024: £82,275) in respect of taxation and social security costs.

The bank facilities are secured by first legal charges over the freehold property owned by the charity, and a debenture over all assets of the charity. Interest is charged on the loan at 2.5% per annum above base rate.



## 10) Reserves

It is the policy of the trustees to ensure that all of the funds spent are for the purposes of promoting the relief of people of all ages who have learning disabilities and/or physical disability and/or sensory impairment and/or are suffering mental distress.

Restricted Funds are limited to the use for which they were given.

Designated Funds have been earmarked by the trustees for a particular future project.

The Unrestricted Funds are required to supply the fixed assets of the charity and to provide a working reserve for running Hamelin.

Movements on group reserves - 2025	Balance brought forward 1/4/24 £	Income £	Expenditure £	Balance carried forward 31/3/25 £
Designated funds	41,333	-	-	41,333
Unrestricted funds	1,632,137	3,887,590	3,709,123	1,810,604
<b>Restricted funds:</b>				
Central Office	219,581	58,456	64,391	213,646
Hamelin House	38,618	-	-	38,618
Sutton Bridge Farm	200,825	-	7,154	193,671
Hydro Pool	171,619	-	10,326	161,293
Hamelin Trust Projects	21,494	-	2,234	19,260
Bungalow	1,375	-	275	1,100
<b>Total restricted funds</b>	<b>653,512</b>	<b>58,456</b>	<b>84,380</b>	<b>627,588</b>
<b>Total</b>	<b>2,326,982</b>	<b>3,946,046</b>	<b>3,793,503</b>	<b>2,479,525</b>

Movements on group reserves - 2024	Balance brought forward 1/4/23 £	Income £	Expenditure £	Balance carried forward 31/3/24 £
Designated funds	64,083	-	22,750	41,333
Unrestricted funds	1,749,292	3,367,114	3,484,269	1,632,137
<b>Restricted funds:</b>				
Central Office	249,509	116,911	146,839	219,581
Hamelin House	38,618	-	-	38,618
Sutton Bridge Farm	207,979	-	7,154	200,825
Hydro Pool	181,945	-	10,326	171,619
Hamelin Trust Projects	23,909	-	2,415	21,494
Bungalow	1,650	-	275	1,375
<b>Total restricted funds</b>	<b>703,610</b>	<b>116,911</b>	<b>167,009</b>	<b>653,512</b>
<b>Total</b>	<b>2,516,985</b>	<b>3,484,025</b>	<b>3,674,028</b>	<b>2,326,982</b>



## Reserves continued

Movements on charity reserves - 2025	Balance brought forward 1/4/24 £	Income £	Expenditure £	Balance carried forward 31/3/25 £
Designated funds	41,333	-	-	41,333
Unrestricted funds	1,632,137	3,887,590	3,709,123	1,810,604
<b>Restricted funds:</b>				
Central Office	219,581	58,456	64,391	213,646
Hamelin House	38,618	-	-	38,618
Sutton Bridge Farm	200,825	-	7,154	193,671
Hydro Pool	171,619	-	10,326	161,293
Hamelin Trust Projects	21,494	-	2,234	19,260
Bungalow	1,375	-	275	1,100
<b>Total restricted funds</b>	<b>653,512</b>	<b>58,456</b>	<b>84,380</b>	<b>627,588</b>
<b>Total</b>	<b>2,326,982</b>	<b>3,946,046</b>	<b>3,793,503</b>	<b>2,479,525</b>

Movements on charity reserves - 2024	Balance brought forward 1/4/23 £	Income £	Expenditure £	Balance carried forward 31/3/24 £
Designated funds	64,083	-	22,750	41,333
Unrestricted funds	1,749,288	3,325,714	3,442,865	1,632,137
<b>Restricted funds:</b>				
Central Office	249,509	116,911	146,839	219,581
Hamelin House	38,618	-	-	38,618
Sutton Bridge Farm	207,979	-	7,154	200,825
Hydro Pool	181,945	-	10,326	171,619
Hamelin Trust Projects	23,909	-	2,415	21,494
Bungalow	1,650	-	275	1,375
<b>Total restricted funds</b>	<b>703,610</b>	<b>116,911</b>	<b>167,009</b>	<b>653,512</b>
<b>Total</b>	<b>2,516,981</b>	<b>3,442,625</b>	<b>3,632,624</b>	<b>2,326,982</b>

# Notes to the financial statements



The designated and restricted funds are allocated between specific projects, as follows:

	Charity & Group		Charity & Group	
	Designated funds 2025	Restricted funds 2025	Designated funds 2024	Restricted funds 2024
	£	£	£	£
Central Office	35,000	213,646	35,000	219,581
Hamelin House	-	38,618	-	38,618
Sutton Bridge Farm	822	193,672	822	200,826
Hydro Pool	-	161,292	-	171,619
Exchange	1,157	-	1,157	-
Hamelin Trust Projects	-	19,260	-	21,493
Bungalow	4,354	1,100	4,354	1,375
<b>Total</b>	<b>41,333</b>	<b>627,588</b>	<b>41,333</b>	<b>653,512</b>

## Purposes of restricted funds:

**Central Office:** Restricted fixed assets to help the charity meet and deliver its charitable aims & objectives

**Hamelin House:** Restricted funding provided to improve equipment and vehicles to support the service delivery

**Sutton Bridge Farm:** Restricted fixed assets to support the service delivery

**Hydropool:** Restricted fixed asset & funding to cover maintenance and upgrade costs or service

**Hamelin Trust Projects:** Restricted fixed assets to support the service delivery

**Bungalow:** Restricted fixed assets to support the service delivery

## Purposes of designated funds:

**Central Office:** For the future development of ICT infrastructure, strategic development and equipment replacement

**Sutton Bridge Farm:** For Gowlands general equipment and activity equipment

**Exchange:** For Exchange computer equipment and sensory equipment

**Hamelin Trust Projects:** For tools & equipment for projects

**Hydropool:** For general running and maintenance of the pool

**Bungalow:** For Bungalow equipment



## Notes to the financial statements



Analysis of group fund balances between net assets:

	Total 2025 £	Restricted 2025 £	Unrestricted 2025 £
Tangible fixed assets			
Freehold premises	1,573,375	555,740	1,017,635
Other	224,374	20,360	204,014
Investments	996,476	-	996,476
Current assets	584,727	51,488	533,239
Current liabilities	(276,952)	-	(276,952)
Long term liabilities	(622,475)	-	(622,475)
<b>Total</b>	<b>2,479,525</b>	<b>627,588</b>	<b>1,851,937</b>

	Total 2024 £	Restricted 2024 £	Unrestricted 2024 £
Tangible fixed assets			
Freehold premises	1,616,662	579,156	1,037,506
Other	218,884	22,868	196,016
Investments	988,378	-	988,378
Current assets	378,607	51,488	327,119
Current liabilities	(231,427)	-	(231,427)
Long term liabilities	(644,122)	-	(644,122)
<b>Total</b>	<b>2,326,982</b>	<b>653,512</b>	<b>1,673,470</b>



Analysis of parent company fund balances between net assets:

	<b>Total 2025 £</b>	<b>Restricted 2025 £</b>	<b>Unrestricted 2025 £</b>
Tangible fixed assets			
Freehold premises	1,416,558	555,740	860,818
Other	224,374	20,360	204,014
Investments	996,478	-	996,478
Current assets	737,915	51,488	686,427
Current liabilities	(273,325)	-	(273,325)
Long term liabilities	(622,475)	-	(622,475)
<b>Total</b>	<b>2,479,525</b>	<b>627,588</b>	<b>1,851,937</b>

	<b>Total 2024 £</b>	<b>Restricted 2024 £</b>	<b>Unrestricted 2024 £</b>
Tangible fixed assets			
Freehold premises	1,459,845	579,156	880,689
Other	218,231	22,868	195,363
Investments	988,380	-	988,380
Current assets	530,884	51,488	479,396
Current liabilities	(226,236)	-	(226,236)
Long term liabilities	(644,122)	-	(644,122)
<b>Total</b>	<b>2,326,982</b>	<b>653,512</b>	<b>1,673,470</b>

## 11) Trustees' remuneration

Trustees had expenses reimbursed during the year of £27 (2023: £nil). No other trustees received any remuneration, other employment benefits or expenses during the financial year (2024: £nil).

## 12) Pension costs

The charity operates a defined contribution pension scheme. The assets of the scheme are held separately from those of the charity in a fund administered by Standard Life plc. The pension costs represent contributions payable by the charity for pension benefits, which amounted to £1,001 (2024:£836) The charity also operates a second pension scheme through NOW Pensions as part of the auto enrolment scheme and the contributions payable by the charity amounted to £45,445 (2024:£41,848). £41,197 (2024:£29,081) of pension contributions are being held in current liabilities.



## 13) Results of related entities

### Company Information

Hamelin Trust Services Limited is a limited company domiciled and incorporated in England and Wales. The registered office is 19 Radford Crescent, Billericay, Essex, CM12 0DU, and registered company number is 02544279.

Hamelin Trust Services Limited which is incorporated in the UK, and is wholly owned by Hamelin Trust, operates as a registered provider of social housing. The taxable profits of the company are donated directly to Hamelin Trust. A summary of the trading results is shown below. There are no material changes in the operating costs from those incurred last year.

Summary profit and loss account	Total 2025 £	Total 2024 £
Turnover	41,400	41,400
Gross Profit	41,400	41,400
Staff costs	(6,663)	(6,600)
Other administration costs	(15,691)	(14,238)
Profit before taxation	19,046	20,562
Corporation tax provision		
Amount gift aided to Hamelin Trust	(19,046)	(20,562)
Retained in connected company	-	-
The assets and liabilities of the company are:		
Fixed assets	156,818	157,471
Current assets	6,305	5,080
Creditors: amounts falling due within one year	(30,508)	(24,495)
Creditors: amounts falling due in more than one year	(132,612)	(138,053)
Total net assets	3	3
Aggregate share capital and reserves	3	3



### 14) Related parties

Detailed here are the related party transactions between the charitable company and the trading subsidiary Hamelin Trust Services Limited:

	2025 £	2024 £
Cost recharged to HTS Ltd	12,063	13,600
Loan interest received from HTS Ltd	2,819	2,925
Gift aid transfer received from HTS Ltd	19,046	20,562

### 15) Membership

The company is limited by guarantee and does not have share capital. Each member has guaranteed a maximum of £1 in the event that the company is wound up is 8 (2024 - 8).

### 16) Financial instruments

Summary profit and loss account	2025 £	2024 £
Company carrying amount of financial assets		
Debt instruments measured at amortised cost	691,441	473,140
Company carrying amount of financial liabilities		
Measured at amortised cost	895,800	870,358
Group carrying amount of financial assets		
Debt instruments measured at amortised cost	532,224	315,906
Group carrying amount of financial liabilities		
Measured at amortised cost	899,427	875,549





## 17) Comparative statement of financial activities

Income from	Unrestricted £	Restricted £	Total 2024 £
<b>Charitable activities</b>			
Fee income	2,646,043	-	2,646,043
Income from clients and other bodies	418,078	-	418,078
Other	268,693	116,911	385,604
<b>Donations &amp; legacies</b>			
Donations	20,460	-	20,460
Legacies	-	-	-
<b>Income from investments</b>			
Interest on cash deposits	2,925	-	2,925
<b>Total income</b>	<b>3,356,199</b>	<b>116,911</b>	<b>3,473,110</b>
Expenditure on	Unrestricted £	Restricted £	Total 2024 £
<b>Raising funds</b>			
Fundraising & publicity	123,877	-	123,877
<b>Charitable activities</b>			
Adult resource centre and community support	1,085,569	127,323	1,212,892
Adult residential care	857,975	8,272	866,247
Adult respite care	1,438,650	25,479	1,464,129
Work experience and employment projects	-	-	-
Other	948	5,935	6,883
<b>Total expenditure</b>	<b>3,507,019</b>	<b>167,009</b>	<b>3,674,028</b>
<b>Net income/(expenditure)</b>	<b>(150,820)</b>	<b>(50,098)</b>	<b>(200,918)</b>
Unrealised gains on investments	10,915	-	10,915
<b>Net movement in funds</b>	<b>(139,905)</b>	<b>(50,098)</b>	<b>(190,003)</b>
<b>Total funds b/fwd</b>	<b>1,813,375</b>	<b>703,610</b>	<b>2,516,985</b>
<b>Total funds carried forward</b>	<b>1,673,470</b>	<b>653,512</b>	<b>2,326,982</b>